



# *Book Industry Communication*

## **e4books Web Services Standards Order Status Request / Report**

Version 1.0, 28 May 2010

This document specifies in human-readable form the e4books web services Order Status Request and Order Status Report formats.

Two separate formats are specified for Order Status Requests:

- an HTTP query format for use with implementations that use the basic HTTP protocol and HTTP GET method – sometimes referred to as the REST approach
- an XML format for use with implementations that use either SOAP or the basic HTTP protocol and HTTP POST method.

The same Order Status Report format will apply to both basic HTTP and SOAP exchanges.

The complete specification of the Order Status Request/Report web service includes two machine-readable resources that are to be used by implementers in conjunction with this document:

- a WSDL Definition for the SOAP protocol version of the web service
- an XML Schema for Requests and Response payloads in XML format.

It is strongly recommended that SOAP client implementations of this web service be constructed using the BIC WSDL Definitions as a starting point, as this will promote interoperability between SOAP client and server implementations. In some development environments it may be easier to implement a SOAP server without using the BIC WSDL Definitions, but in this case care must be taken to ensure that the WSDL Definitions that describe the actual implementation is functionally equivalent to the BIC WSDL Definitions.

These formats are closely based upon the EDItX Trade Order Status Enquiry and Order Status Report (version 1.1) formats developed by EDItEUR.

### **Business requirements**

This web service can be used in one of two ways.

The first is as an order chaser/status update to find the current progress of an order. This web service allows the client to find out if the supplier is awaiting stock, or has already shipped the order, allowing them to update their customer in turn.

The second, in combination with the order list web service, is as a synchronisation process. By using the order list web service the client's system can get the order references of orders that don't exist within it. A subsequent call to the order status request/report service allows the system to fill in the detail of those orders. This is useful when customers use other order channels to raise orders with the supplier - a typical example being a rep order. This makes management of orders easier for the buyer as all their orders are in one place, but also by being aware of what has been ordered via other routes they can avoid potential over ordering. This can be particularly useful in chains where head office might place some orders on behalf of their branches.

## ORDER STATUS REQUEST

### Requests using the HTTP protocol and the HTTP GET method

Requests using the HTTP protocol and the HTTP GET method should include a query string containing parameters as specified below.

	Parameter description	M <sup>1</sup>	Name
1	A unique identifier for the sender of the Request. An alphanumeric string not containing spaces or punctuation. The form of the identifier used must be agreed between the parties to an exchange.	M	ClientID
2	An encrypted password to further authenticate the sender of the request	M	ClientPassword
3	A code value from a BIC-controlled codelist for the scheme used for a customer account identifier. Permitted values are: 02 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN	D	AccountIDType
4	Account identifier for this request, using the specified scheme.	D	AccountIDValue
5	Order status request number	D	RequestNumber
6	A date/time reference for this enquiry	D	IssueDateTime
7	Purchase order number to which this enquiry relates. Mandatory in all order status enquiries, unless a supplier's order number is included.	D	OrderReferenceNumber
8	Purchase order line number to which this enquiry relates, if the enquiry relates to a specific order line and not the whole order.	D	OrderLineReferenceNumber
9	Supplier's order number to which this enquiry relates. If no purchase order number is included, this element is mandatory.	D	SupplierOrderReferenceNumber
10	EAN-13 product number (either parameter 9 or both parameters 10 and 11 must be included if parameter 8 is present)	D	EAN13
11	A code value from a BIC-controlled codelist for the type of an alternative identifier of the product (see ONIX codelist 5).	D	ProductIDType
12	An alternative product identifier of the specified type. Only one alternative type of identifier may be carried in a Request using the HTTP GET method.	D	ProductIDValue
13	If and only if this parameter is supported by the web service implementation, a third party supplier may be specified where the web service host is not the supplier, in which case this parameter and the next must be included. This parameter contains a code value from a BIC-controlled codelist for the type of identifier of the supplier - see ONIX codelist 92	D	SupplierIDType
14	A unique supplier identifier of the specified type	D	SupplierIDValue

*Example of an Order Status Enquiry using the HTTP protocol and the HTTP GET method:*

<http://www.booksupplier.co.uk/OrderStatEnqService?ClientID=12345&ClientPassword=x9a44Ysj&AccountIDType=02&AccountIDValue=12345&OrderReferenceNumber=1012345&IssueDateTime=20071120T152500>

<sup>1</sup> In the column headed "M", "M" means mandatory, and "D" means dependent.

**Requests using SOAP or non-SOAP protocols and using the HTTP POST method**

Requests using the HTTP POST method should include a request document as the body of a request message.

**Request document name and version**

<b>Order status request Version 0.9</b>	<b>&lt;OrderStatusRequest version="0.9"&gt;</b>
-----------------------------------------	-------------------------------------------------

**Header**

	<b>Request header</b>	<b>M</b>	<b>Header.</b>	<b>2</b>
1	A unique identifier for the sender of the request. An alphanumeric string not containing spaces or punctuation	M	ClientID	
2	An encrypted password to further authenticate the sender of the request	M	ClientPassword	
3	Account identifier for this request A code value from a BIC-controlled codelist for the scheme used for the account identifier. Mandatory if including an account identifier. Permitted values are: 02 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN Account identifier for this request, using the specified scheme	D M M	AccountIdentifier. AccountIDType  AccountIDValue	
4	Order status request number	D	RequestNumber	
6	Document date/time: the date/time when the request was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, ie letter T	D	IssueDateTime	
7	Supplier to whom this order status enquiry applies, if it is not addressed to the web service host (use only for requests sent to aggregators).  Supplier ID type - see ONIX codelist 92 ID type name, only if ID type = proprietary Identifier	D M D M	SupplierIdentifier.  SupplierIDType IDTypeName IDValue	
8	Order references. If included, must contain a reference number or a reference date or both.  Reference type 11 Buyer's order reference 18 End-customer's order reference 23 Supplier's order reference  Reference Reference date YYYYMMDD	D M D D	ReferenceCoded.  ReferenceTypeCode  ReferenceNumber ReferenceDate	R
9	Scope of the order status enquiry. Mandatory. 01 WholeOrder 02 ItemList	M	RequestType	

<sup>2</sup> An 'R' in the right-most column means that the element is repeatable.

**Request detail**

	<b>Item detail</b>	<b>D</b>	<b>ItemDetail.</b>	<b>R</b>
1	Order status enquiry line number	M	LineNumber	
2	EAN-13 product number (either this element or element 3 must be included)	D	EAN13	
3	Alternative product identifier	D	ProductIdentifier.	R
	Product ID type – use ONIX Code List 5	M	ProductIDType	
	ID type name, only if ID type = '01' (proprietary)	D	IDTypeName	
	Product number	M	IDValue	
4	Quantity ordered (may be required by trading partner agreement)	D	OrderQuantity	
5	Order line references If included, must contain a reference number or a reference date or both.	D	ReferenceCoded	R
	Reference type	M	ReferenceTypeCode	
	12 Buyer's unique order line reference			
	18 End customer order reference			
	23 Supplier's order reference			
	Reference number / string	D	ReferenceNumber	
	Reference date YYYYMMDD	D	ReferenceDate	

*Example of an Order Status Request XML payload using either the SOAP or the HTTP protocol and the HTTP POST method:*

```
<OrderStatusRequest version="0.9">
  <Header>
    <ClientID>12345</ClientID>
    <ClientPassword>x9a44Ysj</ClientPassword>
    <AccountIdentifier>
      <AccountIDType>02</AccountIDType>
      <IDValue>12345</IDValue>
    </AccountIdentifier>
    <RequestNumber>001</RequestNumber>
    <IssueDateTime>20071120T1525</IssueDateTime>
    <ReferenceCoded>
      <ReferenceTypeCode>11</ReferenceTypeCode>
      <ReferenceNumber>1012345</ReferenceNumber>
    </ReferenceCoded>
    <RequestType>02</RequestType>
  </Header>
  <ItemDetail>
    <LineNumber>1</LineNumber>
    <ProductIdentifier>
      <ProductIDType>03</ProductIDType>
      <IDValue>9780123456789</IDValue>
    </ProductIdentifier>
    <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>5</ReferenceNumber>
    </ReferenceCoded>
  </ItemDetail>
  <ItemDetail>
    <LineNumber>2</LineNumber>
    <ProductIdentifier>
      <ProductIDType>03</ProductIDType>
      <IDValue>9780987654321</IDValue>
    </ProductIdentifier>
    <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>6</ReferenceNumber>
    </ReferenceCoded>
  </ItemDetail>
</OrderStatusRequest>
```

## ORDER STATUS REPORT

The Response will use the protocol corresponding to the Request. If the Request uses the basic HTTP protocol, the Response will be an XML document as specified below attached to a normal HTTP header. If the Request uses the SOAP protocol, the Response will contain a SOAP response message whose body will contain the XML document specified below.

### Response document name and version

<b>Order status report Version 0.9</b>	<b>&lt;OrderStatusReport version="0.9"&gt;</b>	
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### Header

	Payload header	M	Header.
1	Document date/time: the date/time when the report was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, ie letter T	M	IssueDateTime
2	Sender (web service host) Sender ID type - see ONIX codelist 92 ID type name, only if ID type = proprietary Identifier	M M D D	SenderIdentifier. SenderIDType IDtypeName IDValue
3	Identification number / string of this response	D	ResponseNumber
4	Account identifier. Mandatory if included in request. A code value from a BIC-controlled codelist for the scheme used for the account identifier. Must be specified if an account identifier is specified. Permitted schemes are: 02 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN Account identifier for this request, using the specified scheme	D M M	AccountIdentifier. AccountIDType  AccountIDValue
5	References: the order number must be quoted; the request number and/or date/time of request must be quoted if included in the request. Reference type 01 Number of associated request 11 Order number specified in the request 23 Supplier's order reference Reference number / string Reference date or date and time. Mandatory if an IssueDateTime is included in the request.	M M D D	ReferenceCoded  ReferenceTypeCode  ReferenceNumber ReferenceDateTime

## Header (continued)

	Payload header	M	Header.	
6	<p>Response code, if there are exception conditions, in which case this composite terminates the response.</p> <p>Response type code. Suggested code values:</p> <p>01 Service unavailable  02 Invalid ClientID or ClientPassword  03 Server unable to process request  11 Invalid order reference  16 Invalid or unknown account or supplier identifier  19 Server unable to process request – unable to contact supplier  20 Order status request acknowledged – awaiting response from supplier  24 Request does not reference a unique order</p> <p>Free text description</p>	D  M       D	<p>ResponseCoded.</p> <p>ResponseType</p> <p>ResponseTypeDescription</p>	R
	<p>Supplier identifier (generally only included if specified in the request header; mandatory if the response type code is '19' or '20').</p> <p>Supplier ID type - see ONIX codelist 92  ID type name, only if ID type = proprietary Identifier</p>	D  M D M	<p>ResponseCoded.SupplierIdentifier.</p> <p>SupplierIDType  IDTypeName  IDValue</p>	
8	<p>Default currency of values given in the response. If omitted, 'GBP' is assumed.</p>	D	CurrencyCode	
9	<p>Shipping detail (if supplier has more than one warehouse, the default warehouse location from which goods have been / will be shipped; may be overridden at the item detail level – see response detail line 12)</p> <p>Location must contain at least one location identifier or one location name or both.</p> <p>Location identifier  Location name</p>	D  M  D D	<p>ShippingFrom.</p> <p>Location</p> <p>LocationIdentifier  LocationName</p>	R
10	<p>Order status – mandatory unless there is an exception condition.</p> <p>01 Order accepted – shipping  02 Order accepted – all backordered  03 Order accepted – part shipping, part backordered – see detail  04 Order accepted but cannot be processed normally – see order status message  05 Order not accepted – see detail</p>	D	OrderStatus	
11	<p>Order status message. Mandatory if the order status is '04'.</p>	D	OrderStatusMessage	

## Report detail

	<b>Responses for all items included in the order request. Mandatory unless the response type code indicates exception conditions.</b>	<b>D</b>	<b>ItemDetail.</b>	<b>R</b>
1	Line item number	M	LineNumber	
2	EAN-13 product number (mandatory unless trading partners have agreed to use an alternative product identifier)	D	EAN13	
3	Alternative product identifier – for details see the corresponding line in Request detail	D	ProductIdentifier.	R
4	Item description Product form – see ONIX codelist 7 Title, author etc. in a single string	D D D	ItemDescription ProductForm TitleDetail	
5	Quantity ordered	M	OrderQuantity	
6	Order line references If included, must contain a reference number or a reference date or both. Reference type 01 Request line reference 12 Buyer's unique order line reference 16 Contract reference 17 Promotion or deal reference 18 End customer order reference 23 Supplier's order reference Reference number / string Reference date YYYYMMDD	D M D D	ReferenceCoded ReferenceTypeCode ReferenceNumber ReferenceDate	R
7	Offered or confirmed unit price The whole of PricingDetail (lines 7 to 9) may be repeated if more than one price type or currency is to be included. Price amount Currency: ISO 4217 currency code Price type 01 Suggested retail price including tax 02 Suggested retail price excluding tax 03 Net price (unit cost) including tax 04 Net price (unit cost) excluding tax	D M D M	PricingDetail.Price. MonetaryAmount CurrencyCode PriceQualifierCode	R
8	Offered terms – either a code or a percentage Discount code type 01 BIC discount group code BIC discount group code value	D D D	PricingDetail.Allowance. AllowanceCodeType AllowanceCode	
9	Total % discount expected to apply to this order – decimal number between 0 and 100	D	PricingDetail.DiscountPercentage	
10	Order line response status code. Mandatory for each order line. See Table 1 for EDItEUR order line status codes that may be used in this context. Status code scheme 01 Sender's own scheme 02 Scheme maintained by EDItEUR Status code	M M M	OrderLineStyleCoded. StatusCodeType StatusCode	

## Response detail (continued)

	Responses for all items included in the order request	D	ItemDetail.	
11	Shipping detail (used only if the shipment was or will be from a location other than the default specified in the header) Location – must include an identifier, a name, or both Location identifier Location ID type 02 Proprietary 06 EAN-UCC GLN 07 SAN Proprietary ID type name Location ID value Location name	D M D M D M D	ShippingFrom.  Location.  LocationIdentifier LocationIDType  IDTypeName IDValue LocationName	
12	Quantity already shipped or in process of shipping	D	ShippedQuantity	
13	Quantity backordered	D	BackorderedQuantity	
14	Quantity cancelled	D	CancelledQuantity	
15	Publisher product availability code value. Should be included if known, unless the order line is shipping now. See Table 2 for ONIX product availability status codes that may be used in this context.	D	PublisherAvailabilityCode	
16	Availability date for the ordered product (YYYYMMDD) – mandatory with certain publisher product availability code values.	D	ExpectedShipDate	
17	Publishing status code value – see ONIX codelist 64	D	PublishingStatusCode	
18	On-sale date for the ordered product (YYYYMMDD) – included if sale is embargoed until the specified date, or if mandated by a publishing status code value.	D	ConsumerOnSaleDate	
19	Expected order time for a non-stock item – in days	D	OrderTime	
20	Stock detail – repeated if stock levels are reported for more than one location. Location – must include an identifier, a name, or both Location identifier Location ID type 02 Proprietary 06 EAN-UCC GLN 07 SAN Location name Quantity on hand Quantity on order Committed backorder quantity Stock movement rate / velocity – repeated for different measures of stock movement Velocity type code 01 Maximum daily sale 02 Vendor rating Velocity value	D D D M D D D D D M M	Stock.  Location.  LocationIdentifier LocationIDType  LocationName OnHandQuantity OnOrderQuantity CBOQuantity Velocity  VelocityCode  VelocityValue	R       R

## Response detail (continued)

	Responses for all items included in the order request	D	ItemDetail.	
21	Substitute product details (for further description see corresponding details for the ordered product).	D	Substitute.	
	EAN-13 product number	D	EAN13	
	Alternative product identifier	D	ProductIdentifier.	
	Item description	D	ItemDescription.TitleDetail	
	Offered or confirmed unit price	D	PricingDetail.Price.	R
	Offered terms - coded	D	PricingDetail.Allowance.	
	Offered terms - total % discount	D	PricingDetail.DiscountPercentage	
	Publisher availability code – see Table 2	D	PublisherAvailabilityCode	
	Availability date	D	ExpectedShipDate	
	Publication status code – see ONIX codelist 64	D	PublicationStatusCode	
	On-sale date	D	ConsumerOnSaleDate	
	Expected order time	D	OrderTime	
	Stock details	D	Stock.	R

Example of an Order Status Report XML payload using either the SOAP or the HTTP protocol and the HTTP POST method:

```
<OrderStatusReport version="0.9"
  <Header>
    <IssueDateTime>20071120T1526</IssueDateTime>
    <SenderIdentifier>
      <SenderIDType>02</SenderIDType>
      <IDValue>XYZ</IDValue>
    </SenderIdentifier>
    <AccountIdentifier>
      <AccountIDType>01</AccountIDType>
      <IDValue>12345</IDValue>
    </AccountIdentifier>
    <ReferenceCoded>
      <ReferenceCodeType>01</ReferenceCodeType>
      <ReferenceNumber>001</ReferenceNumber>
      <ReferenceDateTime>20071120T152500</ReferenceDateTime>
    </ReferenceCoded>
    <ReferenceCoded>
      <ReferenceCodeType>11</ReferenceCodeType>
      <ReferenceNumber>1012345</ReferenceNumber>
    </ReferenceCoded>
    <OrderResponseType>02</OrderResponseType>
    <OrderStatus>03</OrderStatus>
  </Header>
  <ItemDetail>
    <LineNumber>1</LineNumber>
    <ProductIdentifier>
      <ProductIDType>03</ProductIDType>
      <IDValue>9780123456789</IDValue>
    </ProductIdentifier>
    <OrderQuantity>5</OrderQuantity>
    <ReferenceCoded>
      <ReferenceTypeCode>01</ReferenceTypeCode>
      <ReferenceNumber>1</ReferenceNumber>
    </ReferenceCoded>
    <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>5</ReferenceNumber>
```

```
</ReferenceCoded>
<PricingDetail>
  <Price>
    <MonetaryAmount>9.99</MonetaryAmount>
    <PriceQualifierCode>01</PriceQualifierCode>
  </Price>
</PricingDetail>
<OrderLineStatusCoded>
  <StatusCodeType>02</StatusCodeType>
  <StatusCode>AlreadyShipped</StatusCode>
</OrderLineStatusCoded>
<ShippedQuantity>5</ShippedQuantity>
</ItemDetail>
<ItemDetail>
  <LineNumber>2</LineNumber>
  <ProductIdentifier>
    <ProductIDType>03</ProductIDType>
    <IDValue>9780987654321</IDValue>
  </ProductIdentifier>
  <OrderQuantity>2</OrderQuantity>
  <ReferenceCoded>
    <ReferenceTypeCode>01</ReferenceTypeCode>
    <ReferenceNumber>2</ReferenceNumber>
  </ReferenceCoded>
  <ReferenceCoded>
    <ReferenceTypeCode>12</ReferenceTypeCode>
    <ReferenceNumber>6</ReferenceNumber>
  </ReferenceCoded>
  <PricingDetail>
    <Price>
      <MonetaryAmount>15.99</MonetaryAmount>
      <PriceQualifierCode>01</PriceQualifierCode>
    </Price>
  </PricingDetail>
  <OrderLineStatusCoded>
    <StatusCodeType>02</StatusCodeType>
    <StatusCode>AcceptedBackordered</StatusCode>
  </OrderLineStatusCoded>
  <BackorderedQuantity>2</BackorderedQuantity>
  <PublisherAvailabilityCode>31</PublisherAvailabilityCode>
  <ExpectedShipDate>20071122</ExpectedShipDate>
</ItemDetail>
</OrderStatusReport>
```

**Table 1: EDItEUR order line status codes**

Used in OrderLineStatusCoded.StatusCode (page 11, line 10), when the StatusCodeType is specified as '02' (EDItEUR). Code values followed by an asterisk \* have been defined by BIC for this standard and are to be proposed as additions to the EDItEUR code list.

No	Value	Description
1	<i>AcceptedBackordered</i>	Order line accepted as backorder ("due") (Order Response only)
2	<i>AcceptedPartShippingPartBackordered</i>	Order line accepted, part in process for immediate shipping, part backordered (Order Response only)
3	<i>AcceptedPartShippingPartCanceled</i>	Order line accepted, part in process for immediate shipping, part canceled (Order Response only)
4	<i>AcceptedShipping</i>	Order line accepted, all in process for immediate shipping (Order Response only)
5	<i>AlreadyShipped</i>	Order line already shipped or in process for shipping
6	<i>BackorderedAwaitingMinimumOrder</i>	Backordered until minimum order value is reached
7	<i>BackorderedAwaitingReceipt</i>	Backordered and has been despatched from our supplier, awaiting receipt
8	<i>BackorderedAwaitingSupply</i>	Backordered – awaiting supply
9	<i>BackorderedChasingSupplier</i>	Order line has been chased to our supplier
10	<i>BackorderedDateChange</i>	Backordered, note change to expected availability date
11	<i>BackorderedOnOrderFromOverseas</i>	Backordered – has been ordered from overseas supplier
12	<i>BackorderedPriceChange</i>	Backordered, note price change
13	<i>BackorderedTitleChange</i>	Backordered, note title change (NYP only)
14	<i>BackorderedStockTaking*</i>	Backordered – currently unavailable due to stock taking
15	<i>CanceledByBuyer</i>	Order line canceled at buyer's request
16	<i>CanceledCannotSupply</i>	Order line canceled, item cannot be supplied (eg OP)
17	<i>CanceledDiscountQuery</i>	Discount query: order line cancelled
18	<i>CanceledDuplicateOrder</i>	Order appears to be a duplicate: order line cancelled
19	<i>CanceledInvalid</i>	Ordered item cannot be recognized
20	<i>CanceledMinimumOrderReq</i>	Minimum order value required: order line canceled
21	<i>CanceledOutOfTime</i>	Order line canceled, past cancellation date
22	<i>CanceledPriceQuery</i>	Price query: order line cancelled
23	<i>CanceledPromotionInvalid</i>	Promotional deal invalid or expired: order line cancelled
24	<i>CanceledSubstOffered</i>	Order line canceled, substitute product is offered for separate order
25	<i>CanceledTryOtherLocation</i>	Order line canceled, but could be supplied at a Ship From location other than that specified by the buyer: must be accompanied by the identity of the other location
26	<i>CanceledUnknown*</i>	Order line canceled – unknown product or source of supply
27	<i>CanceledRightsRestricted*</i>	Order line cancelled –cannot supply to customer due to rights restrictions
28	<i>CanceledCannotShipByRequestedDate*</i>	Order line canceled – cannot ship by requested "ship by" date
29	<i>CanceledSold*</i>	Order line canceled – second-hand or antiquarian item already sold
30	<i>CanceledStockTaking*</i>	Order line canceled – currently unavailable due to stock taking
31	<i>HeldAccountStopped</i>	Buyer's account is temporarily stopped: product availability is reported as usual, but order will not be released until account is cleared
32	<i>HeldAwaitingBuyerInstruction</i>	Awaiting instruction from buyer: order line held
33	<i>HeldDiscountQuery</i>	Discount query: order line held awaiting customer response
34	<i>HeldFirmOrderRequired</i>	Can only be supplied against firm order: order line held awaiting customer response
35	<i>HeldMinimumOrderReq</i>	Minimum order value required: order line held
36	<i>HeldPriceQuery</i>	Price query: order line held awaiting customer response, usually because difference between order price and actual price exceeds agreed tolerance
37	<i>HeldPromotionInvalid</i>	Promotional deal invalid or expired: order line held awaiting customer response
38	<i>HeldStockTaking*</i>	Order line held – currently unavailable due to stock taking
39	<i>NotFound</i>	Order line not traced

**Table 1: EDItEUR order line status codes** (continued)

<b>No</b>	<b>Value</b>	<b>Description</b>
40	<i>NotOnBackorderFile</i>	Response to order status enquiry or cancellation, for suppliers whose systems check enquiries or cancellations only against a backorder file. Where possible, the more informative responses NotFound and AlreadyShipped are preferred.
41	<i>Processing</i>	Ordered item(s) being processed by bookseller
42	<i>ProcessingAwaitingBuyerInstruction</i>	Ordered item(s) being processed by bookseller, awaiting buyer instruction
43	<i>ReorderedSuppliedDamaged</i>	Our supplier sent damaged item(s): reordered
44	<i>ReorderedSuppliedImperfect</i>	Our supplier sent imperfect item(s): reordered
45	<i>ReorderedSuppliedShort</i>	Our supplier sent short: reordered
46	<i>ReorderedSupplierCannotTrace</i>	Our supplier cannot trace order: reordered
47	<i>ReorderedWrongItemSupplied</i>	Our supplier sent wrong item(s): reordered
48	<i>SubstBackordered</i>	Substitute product backordered
49	<i>SubstPartShippingPartBackordered</i>	Substitute product part in process for immediate shipping, part backordered
50	<i>SubstPartShippingPartCanceled</i>	Substitute product part in process for immediate shipping, part canceled
51	<i>SubstShipping</i>	Substitute product in process for immediate shipping
52	<i>TemporaryHold</i>	Order action not yet determined
53	<i>HeldAdditionalServiceQuery</i>	Order line held pending resolution of a query concerning an additional service requested for that order line
54	<i>CanceledAdditionalServiceQuery</i>	Order line canceled due to a query concerning an additional service requested. The item should be re-ordered once the query has been resolved.

**Table 2: EDItEUR product availability codes**

Used in PublisherAvailabilityCode (page 11 line 15 and page 13 line 21).

<b>ONIX</b>	<b>Description</b>
20	Available from us (form of availability unspecified)
21	Available from us from stock
23	Available from us by POD
22	Available from us as a non-stock item, by special order
10	Not yet available
11	Not yet available: will be stocked when available
12	Not yet available: will be published as print-on-demand only. May apply either to a POD successor to an existing conventional edition, when the successor will be published under a different ISBN (normally because different trade terms apply); or to a title that is being published as a POD original.
01	Product was announced, and subsequently abandoned
30	Temporarily unavailable from us (reason unspecified)
33	Temporarily unavailable, awaiting reissue
31	Stock item, temporarily out of stock
32	Temporarily unavailable, reprinting
40	Not available from us – reason unspecified
44	Not available to trade, apply direct to publisher
42	This product is unavailable, but the same content is or will be available from us in an alternative format
43	This product has been transferred to another supplier
45	Must be bought as part of a set
47	Remaindered
41	This product is unavailable, but a successor product or edition is or will be available from us
48	Out of print, but a print-on-demand edition is or will be available under a different ISBN. Use only when the POD successor has a different ISBN, normally because different trade terms apply.
46	Withdrawn from sale, eg for legal reasons
99	Apply to customer service