

# TEILA

## Book Industry Communication

### TEiLA Technology Excellence in Libraries Accreditation

Thank you very much in advance for completing this application form for the TEiLA Accreditation Scheme. The form may take up to an hour to fill out and you may need the input of people from other departments within your organisation. If at any stage we can help with any clarification, please don't hesitate to contact BIC on 0207 255 0516 or by email to: [info@bic.org.uk](mailto:info@bic.org.uk). There is a downloadable [glossary](#) explaining all the terms used in this application form; before you start, we recommend you read the [Scheme's instructions](#).

#### Confidentiality:

Information which is supplied on this form will only be shared with BIC management and members of the BIC TEiLA Accreditation Panel, but this may include similar or competitor organisations, so it is strongly suggested that organisations should only supply information which is already in the public domain.

Please note that questions marked with an asterisk are mandatory

#### 1. Name of Organisation \*

#### 2. Type of Organisation \*

Public Library

Academic Library

Library Stock Supplier

Library Systems Vendor

Library Service Provider

Please choose one of the above options. Please note that this selection will influence the questions asked on this application so please choose carefully



Please Note.

Navigation to the next question is best achieved by using the tab key rather than the up or down arrow keys because once you have made a selection e.g. Type of Organisation, immediately moving the arrow keys may change your selection. Using tab prevents this.

3. Brief description of your organisation, your business and your main markets \*

Please give a brief description of your organisation, its business and markets served.

4. Organisation Address \*

City

County/Region

Postcode

5. Your Name \*

First Name

Last Name

6. Your Job Title \*



7. Phone \*

Email \*

Confirm Email\*

9. Number and type of libraries served by your organisation \*

Please give approximate number and type of libraries served by your organisation (in the UK).

10. Your main products, services etc. \*

Please give details of your main products and services with names and versions in use in libraries, approximate number and type of libraries using each

15. Follow up consent

 Please indicate that you agree that BIC may follow-up, with the appropriate contact, any answers given Please indicate that you give permission for BIC to carry out checks to ensure accuracy.

[Save and Resume Later](#)



Progress



# TEiLA EDI (Page 2)

## 16. EDI Capabilities \*

	0	1	2	3	4	5
EDI Quotes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDI Orders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDI Order Responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDI Invoices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDI Fulfilment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate your EDI capabilities where: 0= EDI Not Applicable, 1= Pilot or advanced planning, 2= In development, 3= Developed, live and starting roll-out, 4= Rolled out to some customers, 5= Rolled out to all capable library customers.

## Percentage %

What percentage of your library customers are capable of some form of EDI?

## EDI Charges

If applicable, how do you charge for EDI services? E.g. No charge, Traffic charges, VAN Network charges, consultancy charges

## EDI Standards \*

Please give details of the EDI standards you comply with in your products and services e.g. TRADACOMS, EDIFACT, etc.



## EDI Roll-out

Please describe how you assist customers in adopting and rolling out EDI

## Issues preventing EDI Rollout

What are the main issues if any which prevent full roll-out of EDI to your customer base?

## APIs and Web Services

Recent developments in real time APIs and web services have offered libraries and their suppliers improved methods of exchanging EDI type messages e.g. orders, invoices etc. To what extent have your library customers requested development of these facilities and describe any APIs that you have developed in this area.

[Save and Resume Later](#)



# TEiLA Bibliographic (Page 3)

## 17. Supply of Bibliographic Data

If relevant please describe how your system or service helps libraries to obtain and use top quality bibliographic information.

[Save and Resume Later](#)



Progress



# TEiLA RFID (Page 4)

## RFID Self-service, security and stock management

Self-service and other functions can be delivered by implementing RFID and related technologies, e.g. barcodes.

### 22. RFID Hardware and Software Supply

Please describe if relevant any major projects undertaken in this area, please give the name of the customer(s) and the main benefits they derived from your products or services

### 23. Areas addressed by your products or services

<input type="checkbox"/> Self Issue
<input type="checkbox"/> Self-Return
<input type="checkbox"/> Stock checking
<input type="checkbox"/> Security
<input type="checkbox"/> Staff Stations
<input type="checkbox"/> Sortation
<input type="checkbox"/> Stock Accessioning/Receipting
<input type="checkbox"/> Extended Hours Automation
<input type="checkbox"/> RFID Smart Card

Please indicate which services are supported by your systems



### 23. Compliance with Industry Standards for RFID

SIP

SIP2

SIP3

NCIP

LCF

ISIL

Other:

Please indicate which standards you support

### 23. Compliance with Industry Standards for RFID - Detail

Please give any additional information with regard to standards supported

### 24. Data held on RFID Tags supplied to libraries

Please give details of the data fields populated on any RFID tags that you supply to libraries.





## Potential Privacy Legislation

Are you aware of the possibility of upcoming EU Privacy Requirements towards libraries which deploy RFID? Do you anticipate these requirements impacting on your service to libraries?

[Save and Resume Later](#)



Progress



# TEiLA Digital and Selection (Page 5)

## Digital

In this section we are interested in your organisation's involvement with the supply of digital products such as eBooks and other digital resources, and any lending of associated hardware such as e-readers, tablets, laptops.

### 27. Supply of digital products and services to libraries

What is your organisation's involvement if any with digital and the supply of eBooks and other digital resources? Please describe the products and services you offer in this area and the approximate percentage of your customers taking digital supplies

### 28 Use of the Digital Sales Report to report sales of digital and printed books to your suppliers? \*

Do you use the Digital Sales Report to report sales of digital and printed books to your suppliers?

## Interoperability

Library systems are becoming increasingly sophisticated and there are opportunities to pass information between systems without printing and re-keying. This integration can be very beneficial and we'd like to know if your systems integrate with other systems in the library or in other organisations, e.g. university or local authority finance systems, or student registry systems etc.



## 28. Main Flows of Information

Please give the main flows of information between systems e.g. LMS to Finance, LMS to RFID Kiosks etc. Please include any standards in use

## Selection

Libraries source books and materials via several different selection methods, e.g. Acquisition department in the library, Supplier Selection from a Supplier, Patron Driven Acquisition (PDA), or Evidence Based Acquisition (EBA).

Please give details of your major buying methodologies and in each case please state the systems in use and the benefits obtained: (Please also specify the type of materials being acquired e.g. books or eBooks, etc.)

## 31. Percentage of your library customers receiving UKSLC data?

Percentage:

What percentage of your customers currently receive UKSLC data? (or have plans to do so?)

## 34. Standardised Library Servicing \*

To what extent would you say that the servicing you supply is standardised (e.g. NAG) or customised? Would you welcome an initiative to further standardise library servicing?



### 34. Management Information systems \*

Describe any statistics or management information you provide to your library customers? or any systems/modules to provide this information

### 35. Promotional and Supporting Activity \*

What part if any does your organisation play in supporting the widespread adoption of beneficial technology and standards in libraries e.g. EDI and RFID

### 36. Are you a current member of BIC \*

### 36. Future BIC Membership \*

Do you have any plans to join BIC?



37. Involvement in BIC's work on committees, standards, etc.

Please give details of any involvement

38. Any additional information in support of your application

Please use this question to supply details of any relevant activity in support of your application

Many thanks for taking the time to complete this application.

To submit your application , please click on Submit Form

[Save and Resume Later](#)



Submit Form

Progress

